

What is the best way to contact BUG?

Checklist

Have you have experienced a situation in which you acquired the impression that you have been discriminated against due to your ethnic identity, gender, disability, religion or sexual orientation? Do you not want to accept this situation and are determined to sue?

Please go through this checklist before calling BUG!

1. The situation that you have experienced as discrimination is no more than 4 weeks earlier.
2. You have evidence available that can prove the discrimination (Statements of witnesses are also helpful).
3. You have made contact with an anti-discrimination office (provided that one is available in your town).
4. You have opened the BUG website and are informed about under which terms BUG supports legal action.

If you can affirm these points, it is now the right time to contact BUG.

You should call us and

- **Briefly describe your case**
- **Provide information, such as who was discriminated against, where and when.**
- **Present a circumstance which allows you to assume that you were marginalized due to your ethnic identity, gender, disability, age, religious affiliation or sexual orientation.**
- **Sending a copy of the evidence**
- **Assessments of whether you have legal expenses insurance, are a union member, or are entitled to legal aid.**

BUG will consider whether we can support your case along internal selection criteria. You will receive a decision within 2 weeks. If we agree to support your case, the case will be accrued for you at no cost, no matter whether the case is judged positively or negatively.

If BUG supports your case, we will ask you to sign a cooperation agreement, in which the conditions for support are given. You will be bound to these conditions for the complete duration of support. If you are unable to or no longer want to do this anymore, we will reclaim the costs already incurred for you.